Cortech Developments

PROTECTING YOUR BUSINESS NOW AND FOR THE FUTURE

Cortech Support Reduces Your Risk And Maximises Your Investment

Investing in support safeguards your assets & minimises potential downtime, while giving you piece of mind that you are maintaining your software, mitigating risk and ensuring lifetime stability for your system and site.

Appropriately supporting your software helps to keep your Cortech products secure, and up to date. This in turn facilitates a consistently high level of up time, immediate access for reporting and a guaranteed priority response should issues occur.

PEOPLE

- ✓ **Dedicated Support Desk**
- ✓ **100% same day response rate**
- ✓ **Guaranteed priority**
  response to any issues that may occur
- ✓ **Access to UK Software Development Team**

INVESTMENT

- ✓ **Free access to updates, patches and bug fixes**
- ✓ **Free amendments to graphics**
- ✓ **Discount on major software upgrades**
- ✓ **Maximising ROI by addressing the risk of downtime**

PEACE OF MIND

- ✓ **ISO 27001 Accreditation**
  Security controls in place to manage and protect the security of your data
- ✓ **ISO 9001:2015 Accreditation**
  An assurance that we follow the highest standards of service with customer at the centre of everything we do
- ✓ **Cyber Essentials Accreditation**
  We protect your information by having correct security controls in place