Cortech Developments

datalog datalog MV DATALOG QL

LEARNING AND DEVELOPMENT

LEARN | DEVELOP | APPLY | MAINTAIN | EVOLVE



LEARNING & DEVELOPMENT WITH CORTECH

The performance of any integrated building, fire and security system depends on the people who use, manage and support it.

Cortech's Learning & Development programme ensures that both Technical Partners and End Users have the knowledge, confidence and capability to deploy, operate and maintain Datalog effectively.

OUR APPROACH IS BUILT AROUND PRACTICAL APPLICATION, REAL-WORLD SYSTEM ENVIRONMENTS AND INDUSTRY BEST PRACTICE, SUPPORTING BETTER OPERATIONAL OUTCOMES ACROSS THE FULL SYSTEM LIFECYCLE.

WHY TRAINING MATTERS

Effective training is essential to the safe, efficient and consistent operation of integrated systems.

A structured learning approach helps organisations to:

- Reduce operational and security risk
- Improve incident response and decision-making
- Maintain system performance, resilience and reliability
- Support compliance, governance and audit requirements
- Stay current with system updates and evolving functionality

WELL-TRAINED TEAMS ARE BETTER EQUIPPED TO UNLOCK THE FULL CAPABILITY AND VALUE OF THEIR DATALOG INVESTMENT.

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TRAINING FOR TECHNICAL PARTNERS

TECHNICAL PARTNER TRAINING IS DESIGNED FOR THOSE RESPONSIBLE FOR THE DEPLOYMENT, CONFIGURATION, INTEGRATION AND ONGOING SUPPORT OF DATALOG SYSTEMS.

Engineer Training

Provides the technical foundation required to:

- Configure and deploy Datalog systems effectively
- Diagnose and resolve technical issues
- Maintain system stability and performance in live environments

This ensures systems are delivered correctly, operate reliably, and continue to perform as part of a wider integrated infrastructure.

Recertification Training

To maintain consistent standards across the Technical Partner network, engineers are required to complete recertification training.

This ensures:

- Knowledge remains current with system developments
- Engineers stay aligned with evolving functionality and best practice
- Consistent delivery standards are maintained across all projects
- Operational confidence is retained in live environments



TRAINING FOR END USERS

END USER TRAINING SUPPORTS THOSE RESPONSIBLE FOR DAY-TO-DAY OPERATION, MONITORING AND MANAGEMENT OF THE SYSTEM.

Operator Training

Focused on effective control room and operational use, including:

- Alarm handling and event management
- Incident response, escalation and coordination
- Confident navigation of the system interface
- Maintaining situational awareness across multiple systems

Management Training

Designed for those overseeing system performance, governance and reporting:

- Audit trails and system reporting
- Operational oversight and accountability
- Performance monitoring and review
- Supporting compliance and internal governance standards
- System administration (user setup, role management and password control)

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TRAINING THAT REFLECTS REAL-WORLD SYSTEMS

ALL TRAINING IS DELIVERED WITHIN FULLY INTEGRATED ENVIRONMENTS, REPLICATING LIVE SYSTEM CONDITIONS WHEREVER POSSIBLE

This ensures participants can:

- Apply learning directly to operational environments
- Understand integration in practical, real-world scenarios
- Build confidence through hands-on experience with Datalog and connected systems

TRAINING IS DELIVERED ONLINE, HOWEVER DEPENDING ON THE PROJECT AND OPERATIONAL REQUIREMENTS, WE CAN ARRANGE FOR TRAINING TO BE DELIVERED AT CORTECH FACILITIES OR ON-SITE, ON REQUEST.



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TRAINING VALIDITY

To ensure knowledge remains current and aligned with system evolution:

- All Cortech training is valid for a period of **three years**

After this period, refresher or recertification training is required to:

- Retain appropriate certification as required by the Cortech Technical Partner Programme
- Maintain competency and operational confidence
- Reflect system updates and enhancements
- Ensure continued alignment with best practice and secure operation

Ongoing Development

Learning is not a one-time activity; it is an ongoing process.

Cortech supports continued learning and knowledge development through:

- Refresher and advanced training programmes
- Training resources reflecting product and platform developments
- Access to shared knowledge and learning materials

Supporting Operational Excellence

Effective training contributes directly to:

- More confident operators in critical environments
- More capable engineers across deployment and support
- More informed operational and strategic decision-making
- More reliable, resilient system performance

By investing in structured training and ongoing development, organisations can reduce risk, improve efficiency, and ensure systems are used to their full potential.

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CHECK YOUR TRAINING STATUS

To ensure your organisation remains compliant and up to date, please check whether your current training certification is still valid.

All Cortech training certifications are valid for three years. If your certification is approaching or has exceeded this validity period, refresher or recertification training is required to maintain certification and ensure continued alignment with current system functionality, operational best practice and security requirements.

To discuss training validity, recertification, or to arrange upcoming training sessions, please contact Cortech.

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